

Privacy Policy:

H&K International Inc. Online Privacy Policy Our Commitment to Privacy

This privacy policy is effective from: 10/10/2010 (reviewed 18/04/2018)

The privacy of your personal data is important to us. As part of our commitment to the privacy of your personal data, we provide this notice explaining our online information practices and the choices you can make about the way your personal data is collected and used at this website. To make this notice easy to find, we make it available on our homepage.

The privacy practices set forth in this Privacy Policy are for this site only. If you link to or otherwise visit these or any other H&K affiliated Web sites, please review the privacy policies posted at those sites.

The Personal Data We Collect

In general, when you visit our site you remain anonymous, but on some pages, you need to provide personal data to register, order products and contact H&K. The types of personal data collected at these pages may include:

Name, Company, Customer Number (if applicable), Address, E-mail Address, Phone Number, Fax Number, and Credit/Debit Card/Procurement Card Information

We also enable you to submit information about other people. For example, we request that you provide us with information about other users at your organization. The types of personal data that may be collected about other people at these pages include: other user's name and contact information.

The Way We Use Personal Data

We use the personal data you provide when placing an order or accessing this website to complete that order and to provide a more personalized shopping experience. We also disclose this personal data to third parties, such as payment processors, in order to complete orders.

We maintain credit/debit card/procurement card information only until payment for your order is processed. H&K do not store any credit/debit card information and all credit card information stored by the credit card payment processing company used by H&K is stored securely and used only for the purpose of facilitating future purchases from H&K.

We also use your information to communicate with you, for example, to answer the e-mail and correspondence we receive, to confirm your order, to send more information about promotional activities, and to notify you of important changes in the functionality of the Web site.

We may use your information to make recommendations for additional products or special offers, and to provide you with updates on new products that we believe may be of interest to you. If you do not want to receive this information in the future, please contact us at customer.services@hki.com.

From time to time, we may share certain information with select third parties including other H&K affiliates that may be of interest to you. If you do not want us to share your information, please contact us at customer.services@hki.com.

We may disclose personal data in response to legal process or when we believe in good faith that the law requires it, for example, in response to a court order, subpoena or a law enforcement agency's request.

We will not use or share the personal data provided to us online in ways unrelated to the ones described above without first providing you an opportunity to opt out or otherwise prohibit such unrelated uses.

Customization and Aggregate data

We use non-identifying and aggregate information to better design our Web site and gather information for product management and sales development at H&K. For example, we may tell our sales and marketing staff that "X," number of individuals visited a certain area on our Web site. We would not disclose anything that could be used to identify those individuals. This aggregate information may also be shared with H&K's affiliates.

Our Commitment to Security of Personal Data

We have put in place physical, electronic, and managerial procedures to safeguard and secure the information we collect online. When you place orders or access your account information, we offer the use of a secure server. The secure server software receives encrypted information through the Secure Sockets Layer (SSL) of your internet browser which encrypts the information you input before it is sent to us and prevents anyone else from reading it as the information travels from your computer to ours. Verisign SSL technology is used by this website. If you are still concerned about placing an order online, call a customer service representative at the dedicated order telephone number for each H&K location and place your order via phone.

Cookies

H&K uses cookies on this Web site for the purpose of maintaining a shoppers id allowing us to keep track of items in your shopping cart. We also use cookies that are for identifying who you are after logging in or registering. These cookies can also be used for creating a more personalized visit each time you visit our Web site, for instance, by making you aware of what's new on our Web site since your last visit. "Cookies" are small pieces of information that are stored by your browser on your computer's hard drive.

Children's Privacy

H&K has no intention of collecting personal data from children at this site.

How You Can Access or Correct Your Information

You can access and correct the personal data that we collect online and maintain by clicking on "Your Account" and entering your user id and password. You are solely responsible for the maintenance and security of your user id and password. For other questions related to updating or changing your account information, please send an e-mail to customer.services@hki.com. If any errors in your personal data cannot be corrected by accessing "Your Account", please contact us using the contact information below. You may also contact us using the information below to ask us to remove your personal data from our records, electronic or otherwise. However, we will need to maintain certain information about your product purchases in our records for purposes such as warranty and product information.

Collection of Information by Third-Party Sites

Sometimes we may offer promotions or specials that are sponsored by or co-sponsored with identified third parties. By virtue of their sponsorship, these third parties may obtain personal data that you submit to participate in the promotion or special. We will notify you at the time of requesting personal data if third-party sponsors will obtain such information and the uses to which they will put this data.

Changes to the Policy

Our privacy practices, like the online medium itself, are subject to change. If we make any changes, we will notify you by posting a prominent announcement at our site.

How to Contact Us

Should you have other questions or concerns about these privacy policies or wish to have your personally identifiable information deleted from our records, please send an email to customer.services@hki.com or write to:

Europe:

Factory and office address:

H & K Distribution Limited / H & K Equipment Limited

1 Cosford Lane

Swift Valley

Rugby

Warwickshire

CV21 1QN

Phone: +44 (0) 8707 200 544

Order line: +44 (0) 8707 200 554.